

राजारामबापू सहकारी बँक लि., पेट.  
(शेड्युल्ड बँक)  
प्रधान कार्यालय, पेट. ता. वाळवा, जि. सांगली.



RAJARAMBAPU SAHAKARI BANK LTD., PETH  
(Scheduled Bank)  
Head Office - Peth, Tal - Walwa, Dist. - Sangli.

### ATM / POS/ ECOM Transaction Complaint Form

To,

Date: \_\_\_/\_\_\_/20\_\_\_

Branch Manager,

Branch

ATM

POS

ECO

Customer Name: \_\_\_\_\_

Base Branch Name: \_\_\_\_\_ 15 Digit A/C No: \_\_\_\_\_

Mask ATM Card No: 6082- \_\_\_\_\_ Retrieval Ref. No(RRN): \_\_\_\_\_

Respected Sir,

A) ATM:-

This is to notify that ATM Cash Withdrawal transaction has occurred in my account of Rs. \_\_\_/-  
on dated \_\_\_/\_\_\_/20\_\_\_ in favour of \_\_\_\_\_.

The transaction has been debited to my account but I have Received Rs. \_\_\_\_\_/- Not received  
Cash against the said transaction. The said transaction amount is yet not reversed to my account.

B) POS / ECOM:-

This is to notify on my ATM, POS/ECOM transaction has been occurred in my account of Rs. \_\_\_\_\_/-  
on dated \_\_\_/\_\_\_/20\_\_\_ in favour of \_\_\_\_\_.

The transaction has been debited to my account but merchant not getting payment hence, I have Not  
received any Merchant Deal or Failed Online transaction. The said transaction amount is yet not  
reversed to my account.

The transaction proof is Attached / Not Attached herewith for your reference. Kindly review mentioned  
transaction status and take necessary action for above Transaction and do the needful.

Yours Faithfully,

Customer Signature.

### For Branch Use Only

1) Customer Transaction Complaint Form checked properly

  
  

2) Customer Sign. / KYC verified

3) Customer A/C Statement Checked

4) Hard copy send to Ho-IT Dept. on Dt. \_\_\_/\_\_\_/20\_\_\_

Remark if any: \_\_\_\_\_

Signature(s) of Branch Official with date

### For Head office Use Only

Action Taken :-

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Signature(s) of HO Official with date